

**State of Indiana
Office of Technology
Fiscal Year 2027 Rates**

Dept ID	Product ID	Rate Descriptions	Unit	FY25 Rate	FY26 Rate	FY27 Rate	% Change
Service Operations							
493006	<i>Basic Seat Bundled Services</i>		Actual rate				
	1001	Seat Charge	per month	\$80.15	\$80.75	\$87.77	9%
	1001K	Seat Charge - Kiosk	per month	\$53.90	\$53.90	\$53.90	0%
	1001L	User Licenses	per month	\$29.00	\$51.73	\$51.73	0%
	1001KL	Complete Web Productivity	per month	\$16.40	\$21.34	\$21.50	0%
	1136	Seat Charge - Non-Network	per month	Discontinued	Discontinued		N/A
	1157	Seat Charge - Non-Network Plus	per month	Discontinued	Discontinued		N/A
	1001ES	Web Productivity Enhanced Sharepoint	per month	\$12.68	\$12.68	\$15.25	0%
	1001LE	Web Productivity Enhanced Email	per month	\$9.33	\$9.33	\$13.75	0%
	1001LW	Web Productivity	per month	\$5.23	\$5.23	\$7.50	0%
	1001LI	Identity	per month	\$4.48	\$4.48	\$4.90	9%
	1001M	MFA Devices			Pass Through	Pass Through	N/A
	1014	Email	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
	1189	Workstation Software Licenses	License/Month	Pass Through	Pass Through	Pass Through	N/A
	1155	Network Services	Switch/Router Per Month	\$299.30	\$317.49	\$353.77	11%
	1178AA	Adobe Animate	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AAE	Adobe After Effects	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AD	Adobe Dimension	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AF	Adobe Fresco	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AI	Adobe Incopy	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AP	Adobe Prelude	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178APR	Adobe Premier Rush	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AU	Adobe Audition	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178AXD	Adobe XD	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178C	Acrobat CC Enterprise	Monthly per User	\$68.00	\$90.00	\$90.00	0%
	1178D	Acrobat In Design CC	Monthly per User	\$32.00	\$45.00	\$45.00	0%
	1178E	Acrobat Pro	Monthly per computer	\$7.50	\$9.50	\$9.50	0%
	1178F	Adobe Captivate	Named User/Month	\$34.00	\$46.00	\$46.00	0%
	1178G	Adobe Sign	Per Transaction	\$2.99	\$2.15	\$2.15	0%
	1178I	Acrobat Illustrator	Monthly per user	\$32.00	\$45.00	\$45.00	0%
	1178P	Adobe Photoshop	Monthly per user	\$32.00	\$45.00	\$45.00	0%
	1178PP	Adobe Premier Pro	Monthly per user	\$32.00	\$45.00	\$45.00	0%
	1178R	Adobe Robohelp	Monthly per License	\$35.00	\$49.00	\$49.00	0%
	1178S	Adobe Stock	Per Credit	\$1.09	\$1.05	\$1.05	0%
	1178W	Adobe Dreamweaver	Monthly per user	\$32.00	\$45.00	\$45.00	0%
	1219	Visio Licenses		\$12.25	\$12.25	\$12.30	0%
Communication / Access Services							
493014	<i>Metaframe Citrix</i>						
	1020	Citrix	Named User/Month	\$17.83	\$19.62	\$28.18	44%
493014	<i>FTP</i>						
	1023	Extranet SFTP Services	Site/Month	Discontinued	Discontinued	Discontinued	N/A
	1023B	Internal Sftp Monthly		Discontinued	Discontinued	Discontinued	N/A
493014	<i>Shared Web Hosting</i>						
	1025	Sharepoint On Prem Hosting	Per Site/Per Month	Discontinued	Discontinued	Discontinued	N/A
	1190	Sharepoint Online	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
	1190A	Sharepoint Online - Plan II	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
	1191	Oracle Application Hosting	Per Site/Per Month	\$4,021.31	\$3,819.68	\$5,336.70	40%
	1192	IIS Web Hosting	Per Site/Per Month	Discontinued	Discontinued	Discontinued	N/A
493023	<i>GIS Server Infrastructure Access</i>						
	1153D	GIS Services - Desktop	Per User / Month	\$36.00	\$36.00	\$36.00	0%
	1153O	GIS Services - Online	Per User / Month	\$19.00	\$19.00	\$19.00	0%
	1153C	ArcGIS Consulting	Per Hour	\$100.00	\$100.00	\$100.00	0%
	1153A	AGOL Level 1	Per User / Month	\$10.00	\$10.00	\$10.00	0%
	1153P	Portal Level 2	Per User / Month	\$19.00	\$19.00	\$19.00	0%
	1153S	ArcGIS Server Instance	Per Month	\$500.00	\$500.00	\$500.00	0%
	1153T	GIS Training	Quote	Pass Through	Pass Through	Pass Through	N/A
	1153E	External Viewer	Per User / Month		\$10.00	\$10.00	0%
493014	<i>Shared CRM</i>						
	1174	Shared CRM		Discontinued	Discontinued	Discontinued	N/A
	1193	CRM Online	Named User/Month	Pass Through	Pass Through	Pass Through	N/A
	1193A	Dynamics 365 Accessories		Pass Through	Pass Through	Pass Through	N/A
	1193B	Admin Fee	Per User / Month	\$3.07	\$4.63	\$4.00	-14%
	1193L	Low Code/No Code Developer	Per Hour	\$115.00	\$135.00	\$135.00	0%
	1196	Oracle WebCenter Content (WCC)		\$1.64	\$1.86	\$2.11	13%
	<i>Salesforce</i>						
	1236	Salesforce Enterprise Licensing Agreement (SELA)				Pass Through	N/A
	1236A	Salesforce AI				Pass Through	N/A
	1236C	Marketing Cloud (excludes IOT/DCS/FSSA Signature Success)	Shared Cost of Container / Month			\$317.67	N/A
	1236E	COE	By Agency Size / Month			Pass Through	N/A
	1236M	Mulesoft	Per API / Month			\$625.40	N/A
Mainframe Services							
493015	<i>Mainframe Production</i>						
	1066	Job Scheduling	Job	\$0.8776	\$0.9940	\$0.9074	-9%
	1235	Mainframe Systems and Services			Pass Through	Pass Through	N/A

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493015	<i>Mainframe Rack Space</i>						
	1200R	IOT Rack Space - Rack Space	Per Rack	\$350	\$350	\$350	0%
	1200F	IOT Rack Space - Floor Space	Per Rack	\$300	\$300	\$300	0%
Data Center Services							
493014	<i>Server Hosting</i>						
	1050	Physical Server Hosting	per month	\$550.14	\$695.86	\$866.97	25%
		Server for Physical Server Hosting	one time	QPA	QPA	QPA	N/A
	1052	Virtual Server Hosting	per month	\$72.93	\$66.47	\$84.60	27%
	1052A	Virtual Server Additional CPU	Per CPU	\$5.98	\$5.37	\$6.74	26%
	1052B	Virtual Server Additional RAM	Per GB	\$3.21	\$3.10	\$3.84	24%
	1052D	VDI		\$55.00	\$55.00	\$55.00	0%
	1053	Cloud Hosting Services - Usage Fee		Pass Through	Pass Through	Pass Through	N/A
	1053A	Cloud Hosting Services - Administration	% of Usage Fee	25%	25%	25%	0%
	1053B	Cloud Hosting Services - Set-Up	per hour	\$150.00	Discontinued	Discontinued	N/A
	1211	Microsoft Power BI		Pass Through	Pass Through	Pass Through	N/A
	1195	Server Management	per month	\$139.81	\$127.66	\$114.51	-10%
493014	<i>Database Management Services</i>						
	1049	Database Maintenance Services	Per Hour	\$100.00	\$100.00	\$100.00	0%
	1114	Database Hosting	Per Database/Month	\$28.22	\$32.68	\$38.87	19%
	1114R	IN.Gov Database		Discontinued	Discontinued	Discontinued	N/A
	1114A	Database Size Overage-for databases over 1GB	Per GB	\$1.15	\$1.61	\$3.01	87%
	1114B	Exadata Hosting	Per Database/Month	\$974.36	\$1,128.33	\$1,110.27	-2%
	1114C	Cloud Database Support	Cloud Database Usage Dollars		10%	10%	0%
	1232	Open Text - Extended ECM Site		\$589.73	\$589.76	\$589.76	0%
	1232A	Open Text - Extended ECM Additional Users		\$23.59	\$25.39	\$25.39	0%
	1232B	Open Text - Intelligent Capture		\$0.06	\$0.06	\$0.06	0%
	1232C	Open Text - Shared			\$1,366.59	\$1,366.59	0%
493014	<i>Shared Storage</i>						
	1177A	Tier 1 SAN Storage	GB/Month	\$0.3100	\$0.2700	\$0.1700	-37%
	1177B	Archive Storage	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177C	E-Mail Overage	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177D	Archive E-Mail Overage	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177F	105203 Additional Gig SAN	GB/Month	\$0.27	\$0.22	\$0.15	-32%
	1177G	Database Storage	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177I	Isilon Shared & Home Drives	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177J	Data Protection Services	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177K	Standard File Storage	GB/Month	\$0.15	\$0.15	\$0.15	0%
	1177L	Isilon Medium Tier	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1177R	Secure Archive/Cold Storage	GB/Month	\$0.03	\$0.03	\$0.03	0%
	1177S	Secure File Storage	GB/Month	\$0.17	\$0.17	\$0.17	0%
	1224A	Archive Storage	GB/Month	Discontinued	Discontinued	Discontinued	N/A
	1224B	Data Protection	GB/Month	\$0.08	\$0.31	\$0.20	-35%
493003	<i>Disaster Recovery</i>						
	1137P	Disaster Recovery - Physical Server	Per Server/Month	\$373.28	\$392.59	\$566.19	44%
	1137V	Disaster Recovery - Virtual Server	Per Server/Month	\$171.40	\$166.16	\$236.71	42%
	1137MP	Disaster Recovery - MHA Physical	Per Server/Month	\$393.95	\$405.13	\$446.17	10%
	1137MV	Disaster Recovery - MHA Virtual	Per Server/Month	\$140.52	\$132.38	\$133.83	1%
	1137R	Disaster Recovery - Rack Hosting	Per Rack	\$433.44	\$433.44	\$433.44	0%
	1223	Server Hardware Extended Maint		N/A	N/A	N/A	N/A
493021	<i>Application Development</i>						
	1170	Application Development (Standard Level)	Per Hour	\$117.00	\$117.00	\$117.00	0%
	1170S	Application Development (Senior Level)	Per Hour	\$129.00	\$129.00	\$129.00	0%
	1170R	Application Development (Architect)	Per Hour	\$138.00	\$138.00	\$138.00	0%
	1170M	Application Development (Maintenance)	Per App Per Month	\$129.00	\$1,000.00	\$1,137.23	14%
	1170J	Application Development (Junior Level)	Per Hour	\$80.00	\$80.00	\$80.00	0%
	1170P	Internal Development Platform	Per Subscription			Pass Through	N/A
	1170PA	Application Development Admin Fee	% of 1170P			25%	
	1170CRM	CRM Architect	Per Hour	\$187.50	\$187.50	\$187.50	0%
	1170CRMA	CRM Administrator	Per Hour	\$131.25	\$131.25	\$131.25	0%
	1170CRMD	CRM Developer	Per Hour	\$156.25	\$156.25	\$156.25	0%
	1237	Enterprise Observability	Consumption Model		\$0.00	Consumption Based	N/A

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	1051	BizTalk	Per License	Discontinued	Discontinued	Discontinued	N/A
	1051A	BizTalk Architect	Per Hour	Discontinued	Discontinued	Discontinued	N/A
	1051B	BizTalk Sr. Developer	Per Hour	Discontinued	Discontinued	Discontinued	N/A
Telecommunications Services							
493012	<i>Voice Services</i>						
	1043	Telephone - Centrex	contract + per line surcharge of	Pass Through	Pass Through	Pass Through	N/A
	1044	Telephone - Remote		Pass Through	Pass Through	Pass Through	N/A
	1161	Contact Center	Named User/Month	Pass Through	Pass Through	Pass Through	N/A
	1186	CBTS (VaaS-IP Phones)		Pass Through	Pass Through	Pass Through	N/A
	1186T	MSTV License	Per License / Month	\$5.78	\$5.38	\$6.45	N/A
	1188	Telecom Management	Per Line	\$4.04	\$3.22	\$3.98	24%
	1201	Long Distance		Pass Through	Pass Through	Pass Through	N/A
	1202	Toll Free Long Distance		Pass Through	Pass Through	Pass Through	N/A
	1203	Misc. Telecom Services		Pass Through	Pass Through	Pass Through	N/A
	1229	Teams Room Pro		Pass Through	Pass Through	Pass Through	N/A
	1238	Microsoft Teams Phone				Pass Through	N/A
493012	<i>Long Distance</i>						
	1037	Long Distance - switched	Per Minute	Discontinued	Discontinued	Discontinued	N/A
	1107	Long Distance - dedicated	Per Minute	Discontinued	Discontinued	Discontinued	N/A
	1038	800 # Service - switched	Per Minute	Discontinued	Discontinued	Discontinued	N/A
	1039	800 # Service - dedicated	Per Minute	Discontinued	Discontinued	Discontinued	N/A
	1040	Calling Card	Per Minute	Discontinued	Discontinued	Discontinued	N/A
	1035	Directory Assistance	per Call	Discontinued	Discontinued	Discontinued	N/A
	1108	Non Contracted Long Distance	Per Minute surcharge	Discontinued	Discontinued	Discontinued	N/A
493012	<i>Web Collaboration</i>						
	1173B	WebEx Basic	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
	1173E	WebEx Enhanced	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
493012	<i>Perimeter ACD</i>						
	1031	ACD - Automatic Call Distribution	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
493011	<i>Remote Office Consulting Services</i>						
	1173S	WebEx Storage	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
	1173T	Teams	Named User/Month	Discontinued	Discontinued	Discontinued	N/A
	1221B	WebEx Basic	Named User/Month	\$11.11	\$11.11	Discontinued	0%
	1221E	WebEx Enhanced	Named User/Month	\$45.00	\$45.00	\$45.00	0%
	1221V	MS Video	Named User/Month	\$12.45	\$12.45	\$0.05	0%
	1221Z	ZoomGov	Named User/Month	\$19.17	\$19.17	\$34.25	79%
	1234	vBrick EVP	new - need units			Discontinued	N/A
	1234V	vBrick Video Cloud Licenses	new - need units			Discontinued	N/A
493011	<i>Wireless Services</i>						
	1117	Cellular Phone Service		Pass Through	Pass Through	Pass Through	N/A
493012	<i>UCCx Call Center</i>						
	1176	UCCx Call Center	Agent/Month	Discontinued	Discontinued	Discontinued	N/A
493012	<i>New Telecom</i>						
	1183	Cloud Contact Center		\$31.10	\$24.44	\$28.10	15%
	1183A	Pass Through Annual		Pass Through	Pass Through	Pass Through	N/A
	1183M	Pass Through Monthly		Pass Through	Pass Through	Pass Through	N/A
Indiana Telecommunications Network							
493017	<i>State Network (ITN)</i>						
	1141	Circuit Management	Circuit/Month	\$105.05	\$104.94	Discontinued	N/A
	1112	Data Circuits - Off Network		Pass Through	Pass Through	Pass Through	N/A
	1187	Data Circuits - On Network		Pass Through	Pass Through	Pass Through	N/A
Other							
493002	<i>Project Management</i>						
	1182	Project Success Center	Per Hour			\$135.00	N/A
	1182A	Project Success Center - Senior Rate	Per Hour	\$90.00	Discontinued	Discontinued	N/A
	1182B	Project Success Center - Standard Rate	Per Hour	\$90.00	Discontinued	Discontinued	N/A
	1182C	Project Success Center - Specialist	Per Hour	\$125.00	Discontinued	Discontinued	N/A
	1182D	Project Coordinator	Per Hour	\$101.41	\$101.41	\$101.41	0%
	1182E	Sr. Project Manager	Per Hour	\$135.22	\$135.22	\$135.22	0%
	1182F	Program Director	Per Hour	\$163.39	\$163.39	\$163.39	0%
	1199PR	MS Project Plan 5	Per License	\$43.00	\$43.00	\$43.00	0%
	1199PP	MS Project Plan 3	Per License	\$26.00	\$26.00	\$26.00	0%
	1199PE	MS Project Online Essentials	Per License	\$5.53	\$5.53	\$5.53	0%
	1199P1	MS Project Plan 1	Per License	\$8.50	\$8.50	\$8.50	0%
	1226	Mulesoft		\$152.00	\$0.00	Discontinued	N/A
	1226A	Mulesoft Developer, Sr.		\$110.00	\$110.00	\$110.00	0%
	1226B	Mulesoft Architect		\$125.00	\$125.00	\$125.00	0%
	1227A	GOANYWHERE BASE		\$103.24	\$103.24	\$103.24	0%
	1227B	GOANYWHERE DOMAINS		\$2,100.00	\$2,100.00	\$2,100.00	0%
	1227C	GOANYWHERE USERS		\$3.30	\$43.01	\$12.00	-72%
	1227D	GOANYWHERE AGENTS		\$180.00	\$180.00	\$180.00	0%
	1227F	GoAnywhere - Domain Support	Per Domain / Year	\$1,050.00	\$1,050.00	\$1,250.00	19%
	1227G	GoAnywhere - Agent Support	Per Agent/Year	\$90.00	\$90.00	\$140.00	56%
	1220	PRM IV&V Services (Hourly)	Per Hour	\$135.00	\$135.00	Discontinued	N/A

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	1220M	PRM IV&V Vendor Management	Monthly Flat Rate	\$1,100.00	\$1,500.00	Discontinued	N/A
	1220V	PRM IV&V Vendor Services	Monthly Flat Rate (Project & vendor Dependent)	Pass Through	Pass Through	Discontinued	N/A
	1220F	PRM IV&V Services (Flat Rate)	Project Dependent Flat Rate	Fixed Amount	Fixed Amount	Discontinued	N/A
	<i>Help Desk</i>						
	1204	Help Desk	Per 1% Allocation	\$2,573.95	\$2,281.40	\$2,110.35	-7%
493003	<i>Security</i>						
	1175	Security - Baseline	Per Seat+Server/Mo.	\$52.89	\$47.77	\$51.95	9%
	1180	Security - Confidential	Per Server+DBase/Mo	\$207.69	Discontinued	Discontinued	N/A
	1212	Information Security as a Service (ISOS)	Per Agency	\$5,000.00	\$5,000.00	\$5,000.00	0%
	1215	Compliance Center of Excellence	Per Hour	\$100.00	\$100.00	\$100.00	0%
493003	<i>IN.Gov</i>						
	1225D	Access Indiana ID Verification			\$0.61	Discontinued	N/A
	1225G	Access Indiana ID Verification			\$0.09	Discontinued	N/A
	1225P	Access Indiana ID Verification			\$0.47	Discontinued	N/A
	1225S	Access Indiana ID Verification			\$0.12	Discontinued	N/A
	1225I	Access Indiana ID Verification			\$0.04	Discontinued	N/A
	1225E	Access Indiana ID Verification			\$0.09	Discontinued	N/A
	1225T	Access Indiana ID Verification			\$0.09	Discontinued	N/A
	1225A	Access Indiana ID Verification			\$0.09	Discontinued	N/A
	1131V	Document Verification Premier w/ Selfie Bundle and Image Alert List				\$0.71	N/A
	1131W	Global Watchlist Standard				\$0.19	N/A
	1131P	Passive Risk-based Verification Bundle				\$0.57	N/A
	1131S	Selfie re-verification				\$0.22	N/A
	1131I	Device intelligence				\$0.14	N/A
	1131E	Email Risk Score				\$0.19	N/A
	1131F	Phone Risk Score				\$0.19	N/A
	1131H	Address Risk Score				\$0.19	N/A